

# Do you pay your WMGLD bill using your credit or debit card?

*Payments will incur a convenience fee.*



Effective with the October bills, customers who pay by credit or debit card will be charged a convenience fee\* equal to 2.99% of the payment amount, or a minimum fee of \$2.95, whichever is greater. No additional fixed per-item fee will be added.

For example:

- A \$50 payment would have a \$2.95 fee, for a total charge of \$52.95.
- A \$100 payment would have a \$2.99 fee, for a total charge of \$102.99.
- A \$200 payment would have a \$5.98 fee, for a total charge of \$205.98.

You can continue to pay electronically without incurring the additional charge by choosing the ACH/e-check on the website. You can update your payment method by calling our office, or by logging in to your online account and making this change.

If you wish to avoid this fee, there are several payment methods available at no additional charge:

- **Checking account (ACH/e-check)**
- **Most banks offer a free online bill pay service.** Please note that these payments typically take 10–14 days to reach the WMGLD, so allow sufficient mailing time to avoid late payments.
- **Pay in person** by using cash or a check at our office at 480 North Avenue or at any Wakefield branch of The Savings Bank.
- **Mail a check** to our office.
- **Use the secure payment drop box** located outside 480 North Avenue or in the payment drop box on Smith Street.



WAKEFIELD MUNICIPAL GAS & LIGHT DEPARTMENT  
480 North Avenue • Wakefield, MA 01880 • 781-246-6363  
[www.wmgld.com](http://www.wmgld.com)

*\*This convenience fee is paid directly to our third-party processor to cover the cost of processing your credit card payment.*