

Press information from:
WAKEFIELD MUNICIPAL GAS & LIGHT
DEPARTMENT

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Pay your WMGLD bill online

(Wakefield, MA) – Hundreds of Wakefield Municipal Gas and Light Department (WMGLD) customers have already signed up to access their account information and pay their WMGLD bills online at the department's online account management website accessed through the WMGLD website, www.wmgld.com.

The site allows customers to pay their bill by credit card, checking account or saving account, and view their account information, including usage and payment history, according to WMGLD General Manager Pete Dion.

To activate the online capabilities, WMGLD customers must first use Internet Explorer to create the account on the WMGLD website. Other browsers, such as Firefox, Safari, etc., can be used once the account is created.

Once on the WMGLD website, customers should click on the Pay Online button on the home page, which will take them to the registration page. Customers can register by entering the last six digits of their WMGLD account number (which is located at the top-left of the WMGLD bill), the name associated with the account, and an email address. Customers will be asked to select a user name and a password containing at least eight characters with at least one number.

After the information is submitted to the WMGLD, the customer will receive an email within a few days indicating that the Customer Web account has been created, along with a link to complete the online account activation.

Once activated, customers can access information on the site, including account statements, previous transactions, and electric and gas consumption for the previous 13 months, in addition to making current or past due payments using a credit card or a debit card with credit card capabilities, as well as a checking or savings account.

They will also be able to request a paperless statement each month, if desired, on the billing preferences tab on the site. Customers will still receive statements in the mail unless they select the paperless option.

To find out about online payments and the account management features on the website, please call the WMGLD business office at 781-246-6363, send an email to cwsupport@wmgld.com, or visit the website at www.wmgld.com.